

Information Desk

Sir Robert
McALPINE



Project The Highcross Shopping Centre CCTV Control room and two reception desks.

Scope VES Monitor Wall | Two bespoke reception desks and lighting
Operator and supervisor consoles | Suspended glazed feature

After a large extension opened in 2008 to the Leicester city centre shopping area, the entire centre was soon named Highcross Leicester. With over 120 shops ranging from both large and small units and flagship department stores such as House of Frazer, Debenhams and John Lewis.

Given Intech's previous experience working with the main building contractor Sir Robert McAlpine and the security installation company Protec Fire Detection. Intech were requested to submit a design for the CCTV control room that would be suitable for this site. The Client however still wanted to retain the same characteristics that have been previously installed in their other shopping centres such as the Bull Ring, Birmingham and Cabot Circus, Bristol. On approval of the design Intech were contracted by Protec to carry out the installation of the control room prior to the new area being opened to the public.

Intech were then awarded an additional two custom made reception desks. The Shopping Centre's Management Company and Sir Robert McAlpine representatives were extremely happy with the level of workmanship and detailing of the control room furniture that they awarded both the Management Suite Reception and the Information Desk to Intech.

Both reception desks were designed by Chapman Taylor architects and had very demanding specifications involving a mixture of bespoke woodwork, custom designed lighting with decorative glazing and framework. Due to the nature of the glazing a structural engineers report was required to determine how elements of the design would be made achievable whilst also being safe for members of the public yet still having the required features set out by the centre management and the architects.

This classic yet elegant reception desk is manufactured from more traditional dark walnut laminate on a steel plinth and a contemporary glass feature on the reception desk top. This reception desk illustrates that a contemporary reception desk doesn't necessarily have to be futuristic to make a bold statement of corporate intent.